

Client Care & Experience

Ensuring neighbors feel safe and welcome is an important part of the food pantry experience. See below for resources on trauma informed care, DEIB (diversity, equity, inclusion, and belonging), and conflict management. **Click on each link to learn more.**

Culture & Preference

[Neighbor Food Needs & Preferences](#)

[Applying an Intercultural Competence Lens](#)

[Food Preference Suggestions by Culture](#)

Trauma Informed Care

[General Information on Trauma Informed Care](#)

[Laying the Groundwork for Trauma Informed Care](#)

[Trauma Sensitive Training](#)

DEIB

[Racism in Hunger](#)

[Health Disparities in Tennessee](#)

[Hunger in the LGBTQ+ Community](#)

Client Service

[Having Difficult Conversations](#)

[Customer Service in Food Pantries 101](#)

[Best Practices in Client Engagement](#)

Due to the former Public Charge ruling, many immigrant individuals are hesitant to access charitable food assistance. However, immigration status should not be a concern for food pantries. All individuals, regardless of immigration status, can receive food from food pantries (including, TEFAP foods). Click on the articles below to learn more.

[FRAC Article](#)

[No Kid Hungry Article](#)

[Glossary for Immigration Terms](#)

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